

Local Government Benchmarking Framework

1. Summary

The PRS Committee agreed to review the Local Government Benchmarking Framework (LGBF) in four sections over the year. This paper addresses the second section, giving consideration to Culture & Leisure, Environmental Services, Corporate Assets and Economic Development.

Executive Directors will present the suite of benchmarking measures which are included in full at the end of this paper.

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2. SUMMARY

2.1 This paper sets out the second set of the suite of indicators for the Local Government Benchmarking Framework (LGBF) for consideration by the PRS Committee.

3. RECOMMENDATIONS

3.1 It is recommended that the Committee notes the content of this report.

4. DETAIL

4.1 The PRS Committee agreed to give consideration to Culture & Leisure, Environmental Services, Corporate Assets and Economic Development at this meeting. Executive Directors will present and give consideration to the relevant LGBF indicators, appended hereto.

4.2 The LGBF is an ambitious attempt to provide comparative information relating to all 32 Scottish councils. There are acknowledged disparities in population profile, size and density; size of budget and levels of deprivation. Therefore any serious ambition to learn from other councils and improve services to our communities needs to be more focused on councils with similar characteristics. To allow for this, and to create groups of a manageable size, each council has been positioned into a Family Group of eight councils.

4.3 The indicators in this paper all relate to our Family Group of Aberdeenshire, Dumfries & Galloway, Western Isles, Highland, Orkney, Scottish Borders and Shetland.

5. CONCLUSION

5.1 The Local Government Benchmarking Framework is a positive development in improving services. Family Groups are bringing together service experts to improve understanding of best practice, leading to improved services for our communities.

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Local Government Benchmarking Framework – selected indicator set for Argyll and Bute Council

Trend arrow indicates change in Rank (↑ = improvement: → = no change: ↓ = decline: X = new indicator - no change available)

Code	Culture & Leisure Services Indicator	Rank 2012/13	Trend
C&I1	Cost per attendance at Sports facilities	21	→
C&I2	Cost Per Library Visit	31	→
C&I3	Cost of Museums per Visit	1	→
C&I4	Cost of Parks & Open Spaces per 1,000 Population	10	↑
C&I5a	% of adults satisfied with libraries	32	→
C&L5b	% of adults satisfied with parks and open spaces	32	→
C&L5c	% of adults satisfied with museums and galleries	32	↓
C&L5d	% of adults satisfied with leisure facilities	32	↓

Code	Environmental Services Indicator	Rank 2012/13	Trend
ENV1	Gross cost of Waste collection per premises	23	→
ENV1b	Net cost per Waste collection per premises	8	X
ENV2	Gross cost per Waste disposal per premises	29	→
ENV2b	Net cost per Waste disposal per premises	31	X
ENV3a	Net cost of street cleaning per 1,000 population	16	↑
ENV3b	Street Cleanliness Index	11	↑
ENV3c	Cleanliness Score (%age Acceptable)	6	↑
ENV4a	Cost of maintenance per kilometre of roads	6	↑
ENV4b	Percentage of A class roads that should be considered for maintenance treatment	32	↓
ENV4c	Percentage of B class roads that should be considered for maintenance treatment	32	→
ENV4d	Percentage of C class roads that should be considered for maintenance treatment	32	→
ENV4e	Percentage of unclassified roads that should be considered for maintenance treatment	31	↑
ENV5	Cost of trading standards and environmental health per 1,000 population	30	↓
ENV5a	Cost of trading standards per 1,000 population	17	X
ENV5b	Cost of environmental health per 1,000 population	30	X
ENV6	The % of total waste arising that is recycled	26	↓
ENV7a	% of adults satisfied with refuse collection	5	↑
ENV7b	% of adults satisfied with street cleaning	8	↓

Code	Corporate Assets Indicator	Rank 2012/13	Trend
CORP ASSET 1	Proportion of operational buildings that are suitable for their current use	27	→
CORP ASSET 2	Proportion of internal floor area of operational buildings in satisfactory condition	14	↑

Code	Economic Development Indicator	Rank 2012/13	Trend
ECON1	% Unemployed People Assisted into work from Council operated / funded Employability Programmes	1	X

C&L1

Cost per attendance at Sports facilities

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	7.43	28	4.77	23	5.04	25	-32.10	-3	5.59	2
Argyll & Bute	3.95	11	4.39	21	4.36	21	10.25	10	-0.64	0
Dumfries & Galloway	6.31	26	8.00	30	8.42	30	33.59	4	5.34	0
Eilean Siar	5.06	21	7.16	28	6.98	27	38.10	6	-2.45	-1
Highland	5.22	22	4.21	17	2.57	10	-50.75	-12	-38.87	-7
Orkney Islands	4.25	17	4.38	20	2.57	11	-39.50	-6	-41.28	-9
Scottish Borders	3.47	8	2.88	8	3.05	15	-12.07	7	5.85	7
Shetland Islands	1.22	1	1.41	1	1.83	2	49.25	1	29.51	1

C&L2

Cost Per Library Visit

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	3.35	11	3.23	12	3.74	19	11.86	8	15.77	7
Argyll & Bute	5.99	29	5.59	31	5.63	31	-6.08	2	0.64	0
Dumfries & Galloway	2.75	3	2.51	4	2.56	7	-6.81	4	2.25	3
Eilean Siar	4.74	27	4.54	25	3.25	12	-31.30	-15	-28.37	-13
Highland	2.26	2	2.34	3	2.00	1	-11.43	-1	-14.67	-2
Orkney Islands	7.09	32	7.29	32	6.42	32	-9.47	0	-11.94	0
Scottish Borders	4.59	24	4.93	28	4.96	28	8.06	4	0.66	0
Shetland Islands	7.04	31	4.59	26	4.77	26	-32.35	-5	3.84	0

C&L3

Cost of Museums per Visit

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	15.14	27	13.65	29	12.49	29	-17.55	2	-8.51	0
Argyll & Bute	0.26	1	0.24	1	0.34	1	32.79	0	40.51	0
Dumfries & Galloway	2.67	6	2.94	8	3.87	13	44.99	7	31.74	5
Eilean Siar	4.43	15	3.09	9	3.33	9	-24.79	-6	7.73	0
Highland	2.68	7	1.85	7	0.95	4	-64.47	-3	-48.56	-3
Orkney Islands	9.53	25	7.84	25	9.93	26	4.13	1	26.58	1
Scottish Borders	5.20	16	5.96	23	5.84	23	12.17	7	-2.04	0
Shetland Islands	6.68	20	5.67	21	4.95	18	-25.85	-2	-12.71	-3

C&L4

Cost of Parks & Open Spaces per 1,000 Population

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	21275.12	4	19894.99	4	17304.53	5	-18.66	1	-13.02	1
Argyll & Bute	24215.25	8	25683.67	11	26098.96	10	7.78	2	1.62	-1
Dumfries & Galloway	40987.92	21	39592.06	22	35059.34	23	-14.46	2	-11.45	1
Eilean Siar	3436.43	1	4639.57	1	1850.51	1	-46.15	0	-60.11	0
Highland	25231.24	9	25520.53	10	26572.50	11	5.32	2	4.12	1
Orkney Islands	19592.24	3	17708.33	3	13794.71	2	-29.59	-1	-22.10	-1
Scottish Borders	33959.42	16	34617.76	17	30357.93	16	-10.61	0	-12.31	-1
Shetland Islands	22053.57	5	24444.44	7	14993.54	3	-32.01	-2	-38.66	-4

C&L5a

% of adults satisfied with libraries

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	76.9	30			84	15	7.1	-15		
Argyll & Bute	75.3	32			61	32	-14.3	0		
Dumfries & Galloway	86.6	14			78	24	-8.6	10		
Eilean Siar	91.3	2			92	6	0.7	4		
Highland	81.0	25			78	24	-3.0	-1		
Orkney Islands	90.8	4			93	4	2.2	0		
Scottish Borders	75.8	31			76	28	0.2	-3		
Shetland Islands	93.3	1			93	4	-0.3	3		

C&L5b

% of adults satisfied with parks and open spaces

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	89.6	3			87	14	-2.6	11		
Argyll & Bute	70.3	32			65	32	-5.3	0		
Dumfries & Galloway	79.3	23			77	29	-2.3	6		
Eilean Siar	87.2	9			83	21	-4.2	12		
Highland	81.8	19			86	17	4.2	-2		
Orkney Islands	88.2	6			94	4	5.8	-2		
Scottish Borders	80.8	21			80	27	-0.8	6		
Shetland Islands	89.6	3			95	3	5.4	0		

C&L5c

% of adults satisfied with museums and galleries

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	60.38	26			66	22	5.62	-4		
Argyll & Bute	50.00	31			39	32	-11.00	1		
Dumfries & Galloway	73.58	14			61	28	-12.58	14		
Eilean Siar	83.93	4			84	8	0.07	4		
Highland	62.75	24			68	21	5.25	-3		
Orkney Islands	77.42	9			92	4	14.58	-5		
Scottish Borders	66.67	21			64	25	-2.67	4		
Shetland Islands	96.55	1			96	1	-0.55	0		

C&L5d

% of adults satisfied with leisure facilities

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	62.5	30			73	26	10.5	-4		
Argyll & Bute	59.9	31			52	32	-7.9	1		
Dumfries & Galloway	74.2	20			64	31	-10.2	11		
Eilean Siar	86.0	2			89	6	3.0	4		
Highland	75.8	19			80	16	4.2	-3		
Orkney Islands	84.4	4			93	2	8.6	-2		
Scottish Borders	76.9	16			77	20	0.1	4		
Shetland Islands	96.8	1			98	1	1.2	0		

ENV1

Gross cost of Waste collection per premises

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	73.86	11	71.67	10	73.44	12	-0.57	1	2.48	2
Argyll & Bute	92.63	21	90.09	23	86.60	23	-6.51	2	-3.87	0
Dumfries & Galloway	69.29	7	74.49	13	62.02	6	-10.49	-1	-16.73	-7
Eilean Siar	104.71	26	84.66	19	81.00	18	-22.65	-8	-4.33	-1
Highland	145.19	30	144.64	30	130.87	30	-9.86	0	-9.52	0
Orkney Islands	74.40	12	73.78	11	89.21	24	19.91	12	20.92	13
Scottish Borders	94.33	24	80.40	17	76.48	15	-18.93	-9	-4.88	-2
Shetland Islands	171.77	32	184.94	32	176.72	32	2.88	0	-4.45	0

ENV1b

Net cost per Waste collection per premises

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire					72.50	26				
Argyll & Bute					45.38	8				
Dumfries & Galloway					44.79	7				
Eilean Siar					55.30	14				
Highland					101.87	31				
Orkney Islands					53.90	13				
Scottish Borders					65.24	20				
Shetland Islands					144.16	32				

ENV2

Gross cost per Waste disposal per premises

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	133.75	27	126.04	26	120.90	24	-9.61	-3	-4.08	-2
Argyll & Bute	155.47	28	157.25	29	155.77	29	0.19	1	-0.94	0
Dumfries & Galloway	76.92	7	81.03	7	115.83	21	50.59	14	42.95	14
Eilean Siar	229.21	31	232.54	31	242.45	31	5.78	0	4.26	0
Highland	108.67	22	111.93	20	107.53	17	-1.05	-5	-3.93	-3
Orkney Islands	158.42	29	148.56	28	141.59	28	-10.62	-1	-4.69	0
Scottish Borders	81.35	10	77.00	5	92.05	11	13.14	1	19.54	6
Shetland Islands	271.37	32	279.08	32	325.69	32	20.02	0	16.70	0

ENV2b

Net cost per Waste disposal per premises

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire					82.65	15				
Argyll & Bute					148.55	31				
Dumfries & Galloway					97.87	22				
Eilean Siar					155.37	32				
Highland					102.94	23				
Orkney Islands					115.76	29				
Scottish Borders					69.20	3				
Shetland Islands					58.35	2				

ENV3a

Net cost of street cleaning per 1,000 population

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	9130.12	2	8796.45	2	9458.40	3	3.60	1	7.53	1
Argyll & Bute	11266.82	4	16028.57	17	15132.34	16	34.31	12	-5.59	-1
Dumfries & Galloway	14724.34	9	13710.66	9	12709.67	7	-13.68	-2	-7.30	-2
Eilean Siar	19663.99	21	16909.51	19	16872.28	20	-14.20	-1	-0.22	1
Highland	15101.75	10	17596.80	20	15061.61	15	-0.27	5	-14.41	-5
Orkney Islands	20039.78	23	12896.83	8	14305.62	12	-28.61	-11	10.92	4
Scottish Borders	21396.30	26	11215.20	6	10148.62	6	-52.57	-20	-9.51	0
Shetland Islands	22857.14	29	17733.33	21	16587.68	19	-27.43	-10	-6.46	-2

ENV3b

Street Cleanliness Index

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	73	16	77	7	75	11	2.74	-5	-2.60	4
Argyll & Bute	76	6	73	22	75	11	-1.32	5	2.74	-11
Dumfries & Galloway	83	2	82	1	82	2	-1.20	0	0.00	1
Eilean Siar	75	11	75	12	77	6	2.67	-5	2.67	-6
Highland	81	3	78	4	79	3	-2.47	0	1.28	-1
Orkney Islands	80	4	79	3	78	4	-2.50	0	-1.27	1
Scottish Borders	76	6	74	17	74	16	-2.63	10	0.00	-1
Shetland Islands	73	16	75	12	76	8	4.11	-8	1.33	-4

ENV3c

Cleanliness Score (%age Acceptable)

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	95.6	16	97.0	13	98.0	8	2.4	-8	1.0	-5
Argyll & Bute	98.0	5	96.6	17	98.4	6	0.4	1	1.8	-11
Dumfries & Galloway	99.0	2	99.1	3	98.9	3	-0.1	1	-0.2	0
Eilean Siar	97.3	8	99.1	3	99.0	1	1.7	-7	-0.1	-2
Highland	98.6	3	99.3	2	98.7	5	0.1	2	-0.6	3
Orkney Islands	99.2	1	98.8	5	98.4	6	-0.8	5	-0.4	1
Scottish Borders	97.2	9	93.4	29	97.2	11	0.0	2	3.8	-18
Shetland Islands	94.3	21	94.6	23	96.5	15	2.2	-6	1.9	-8

ENV4a

Cost of maintenance per kilometre of roads

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	4070.17	5	4144.10	8	4835.84	11	18.81	6	16.69	3
Argyll & Bute	5416.24	10	4089.27	7	3447.77	6	-36.34	-4	-15.69	-1
Dumfries & Galloway	2809.12	1	2405.12	2	2959.72	3	5.36	2	23.06	1
Eilean Siar	5318.49	9	2849.94	4	2709.44	2	-49.06	-7	-4.93	-2
Highland	3341.59	2	3160.73	5	3414.10	5	2.17	3	8.02	0
Orkney Islands	3777.55	3	2590.94	3	2619.61	1	-30.65	-2	1.11	-2
Scottish Borders	3838.01	4	2350.82	1	3586.87	7	-6.54	3	52.58	6
Shetland Islands	5591.08	11	8860.64	19	3831.93	8	-31.46	-3	-56.75	-11

ENV4b

Percentage of A class roads that should be considered for maintenance treatment

Local Authority	2009/11	Rank	2010/12	Rank	2011/13	Rank	Change 2009/11-2011/13	Change in rank 2009/11-2011/13	Change 2010/12-2011/13	Change in rank 2010/12-2011/13
Aberdeenshire	25.01	9	24.54	11	23.10	10	-1.91	1	-1.44	-1
Argyll & Bute	44.45	30	47.66	31	46.80	32	2.35	2	-0.86	1
Dumfries & Galloway	35.49	24	37.21	27	35.40	26	-0.09	2	-1.81	-1
Eilean Siar	50.60	32	51.79	32	45.80	31	-4.80	-1	-5.99	-1
Highland	23.49	5	24.14	10	24.60	13	1.11	8	0.46	3
Orkney Islands	24.35	7	18.09	2	18.55	3	-5.80	-4	0.46	1
Scottish Borders	25.53	12	26.51	15	28.90	21	3.37	9	2.39	6
Shetland Islands	24.65	8	26.37	14	25.20	15	0.55	7	-1.17	1

ENV4c

Percentage of B class roads that should be considered for maintenance treatment

Local Authority	2009/11	Rank	2010/12	Rank	2011/13	Rank	Change 2009/11-2011/13	Change in rank 2009/11-2011/13	Change 2010/12-2011/13	Change in rank 2010/12-2011/13
Aberdeenshire	23.71	4	23.74	7	21.80	3	-1.91	-1	-1.94	-4
Argyll & Bute	62.41	32	67.42	32	65.10	32	2.69	0	-2.32	0
Dumfries & Galloway	33.81	19	36.58	21	36.00	21	2.19	2	-0.58	0
Eilean Siar	46.47	30	49.79	30	47.40	30	0.93	0	-2.39	0
Highland	31.72	17	32.55	18	33.50	20	1.78	3	0.95	2
Orkney Islands	29.34	10	22.99	4	21.90	5	-7.44	-5	-1.09	1
Scottish Borders	38.04	22	38.57	23	38.10	25	0.06	3	-0.47	2
Shetland Islands	38.20	23	41.80	25	39.60	28	1.40	5	-2.20	3

ENV4d

Percentage of C class roads that should be considered for maintenance treatment

Local Authority	2009/11	Rank	2010/12	Rank	2011/13	Rank	Change 2009/11-2011/13	Change in rank 2009/11-2011/13	Change 2010/12-2011/13	Change in rank 2010/12-2011/13
Aberdeenshire	23.03	3	21.90	3	20.80	3	-2.23	0	-1.10	0
Argyll & Bute	59.91	32	64.77	32	62.30	32	2.39	0	-2.47	0
Dumfries & Galloway	44.24	24	48.80	28	48.00	29	3.76	5	-0.80	1
Eilean Siar	56.15	30	58.19	31	55.10	31	-1.05	1	-3.09	0
Highland	31.29	13	32.88	15	34.60	17	3.31	4	1.72	2
Orkney Islands	17.36	2	14.20	1	12.24	1	-5.12	-1	-1.96	0
Scottish Borders	37.98	18	39.53	20	37.70	21	-0.28	3	-1.83	1
Shetland Islands	38.77	20	40.71	21	39.90	23	1.13	3	-0.81	2

ENV4e

Percentage of unclassified roads that should be considered for maintenance treatment

Local Authority	2007/11	Rank	2008/12	Rank	2009/13	Rank	Change 2007/11-2009/13	Change in rank 2007/11-2009/13	Change 2008/12-2009/13	Change in rank 2008/12-2009/13
Aberdeenshire	30.58	5	26.77	2	27.80	3	-2.78	-2	1.03	1
Argyll & Bute	57.93	32	56.54	32	56.80	31	-1.13	-1	0.26	-1
Dumfries & Galloway	55.65	31	55.90	31	58.00	32	2.35	1	2.10	1
Eilean Siar	51.89	30	50.16	29	51.10	26	-0.79	-4	0.94	-3
Highland	39.79	19	34.97	13	36.40	16	-3.39	-3	1.43	3
Orkney Islands	23.90	1	24.47	1	23.37	1	-0.53	0	-1.10	0
Scottish Borders	44.10	22	47.20	26	51.60	28	7.50	6	4.40	2
Shetland Islands	51.40	28	54.00	30	53.20	30	1.80	2	-0.80	0

ENV5

Cost of trading standards and environmental health per 1,000 population

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	25343.80	20	23065.43	19	21828.29	19	-13.87	-1	-5.36	0
Argyll & Bute	36221.97	28	36477.29	29	34510.93	30	-4.72	2	-5.39	1
Dumfries & Galloway	26816.92	23	21916.79	15	20068.95	13	-25.16	-10	-8.43	-2
Eilean Siar	42611.68	31	39532.21	30	33345.43	29	-21.75	-2	-15.65	-1
Highland	23588.86	14	22804.34	17	21098.28	16	-10.56	2	-7.48	-1
Orkney Islands	37792.14	30	40476.19	31	32698.56	28	-13.48	-2	-19.22	-3
Scottish Borders	25081.95	18	16933.27	3	14932.72	3	-40.46	-15	-11.81	0
Shetland Islands	72812.50	32	81777.78	32	88711.76	32	21.84	0	8.48	0

ENV5a

Cost of trading standards per 1,000 population

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire					4809.42	16				
Argyll & Bute					5891.83	17				
Dumfries & Galloway					6941.59	24				
Eilean Siar					11901.31	31				
Highland					3662.36	7				
Orkney Islands					7988.85	27				
Scottish Borders					3719.99	10				
Shetland Islands					14002.59	32				

ENV5b

Cost of environmental health per 1,000 population

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	% Value Change 2010/11-2012/13	Change in rank 2010/11-2012/13	% Value Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire					17018.86	18				
Argyll & Bute					28619.10	30				
Dumfries & Galloway					13127.36	8				
Eilean Siar					21444.12	25				
Highland					17435.92	19				
Orkney Islands					24709.71	27				
Scottish Borders					11212.73	4				
Shetland Islands					74709.18	32				

ENV6

The % of total waste arising that is recycled

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	32.39	25	34.65	24	33.70	25	1.31	0	-0.95	1
Argyll & Bute	41.53	16	30.20	27	33.50	26	-8.03	10	3.30	-1
Dumfries & Galloway	38.18	20	21.53	31	22.10	31	-16.08	11	0.57	0
Eilean Siar	20.38	31	29.20	28	30.20	27	9.82	-4	1.00	-1
Highland	34.01	24	45.88	11	44.00	15	9.99	-9	-1.88	4
Orkney Islands	29.41	29	27.53	29	22.80	30	-6.61	1	-4.73	1
Scottish Borders	39.87	18	44.80	14	42.30	18	2.43	0	-2.50	4
Shetland Islands	17.80	32	16.98	32	14.11	32	-3.69	0	-2.87	0

ENV7a

% of adults satisfied with refuse collection

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	71.2	32			75	30	3.8	-2		
Argyll & Bute	89.2	6			90	5	0.8	-1		
Dumfries & Galloway	84.2	13			92	4	7.8	-9		
Eilean Siar	90.1	4			89	8	-1.1	4		
Highland	89.8	5			86	17	-3.8	12		
Orkney Islands	91.9	3			88	11	-3.9	8		
Scottish Borders	87.6	9			88	11	0.4	2		
Shetland Islands	94.9	1			95	1	0.1	0		

ENV7b

% of adults satisfied with street cleaning

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	73.0	20			74	20	1.0	0		
Argyll & Bute	79.2	7			79	8	-0.2	1		
Dumfries & Galloway	74.6	15			81	7	6.4	-8		
Eilean Siar	73.5	18			65	32	-8.5	14		
Highland	70.5	26			74	20	3.5	-6		
Orkney Islands	79.1	8			89	1	9.9	-7		
Scottish Borders	78.0	11			75	18	-3.0	7		
Shetland Islands	82.8	1			84	5	1.2	4		

CORP-ASSET1

Proportion of operational buildings that are suitable for their current use

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	56.67	29	58.12	30	58.15	31	1.47	2	0.03	1
Argyll & Bute	64.89	26	65.85	27	67.16	27	2.27	1	1.31	0
Dumfries & Galloway	76.72	21	77.31	23	77.58	24	0.86	3	0.26	1
Eilean Siar	77.17	20	70.69	26	75.24	26	-1.93	6	4.55	0
Highland	55.02	30	61.88	28	59.25	30	4.22	0	-2.64	2
Orkney Islands	89.71	2	87.75	8	86.14	12	-3.57	10	-1.61	4
Scottish Borders	81.99	13	83.93	13	83.66	15	1.67	2	-0.27	2
Shetland Islands	70.45	25	72.19	25	77.08	25	6.63	0	4.90	0

CORP-ASSET2

Proportion of internal floor area of operational buildings in satisfactory condition

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11-2012/13	Change in rank 2010/11-2012/13	Change 2011/12-2012/13	Change in rank 2011/12-2012/13
Aberdeenshire	74.39	26	74.99	26	76.71	24	2.32	-2	1.72	-2
Argyll & Bute	79.99	21	84.81	16	86.09	14	6.10	-7	1.28	-2
Dumfries & Galloway	87.27	12	90.83	13	92.42	9	5.15	-3	1.59	-4
Eilean Siar	53.90	30	90.88	12	94.19	7	40.29	-23	3.31	-5
Highland	59.82	29	60.51	29	60.40	30	0.58	1	-0.11	1
Orkney Islands	81.61	18	84.42	17	80.29	23	-1.31	5	-4.13	6
Scottish Borders	83.79	16	84.36	18	84.28	18	0.49	2	-0.08	0
Shetland Islands	90.69	10	94.07	6	97.93	1	7.24	-9	3.86	-5

ECON1

% Unemployed People Assisted into work from Council operated / funded Employability Programmes

Local Authority	2010/11	Rank	2011/12	Rank	2012/13	Rank	Change 2010/11- 2012/13	Change in rank 2010/11- 2012/13	Change 2011/12- 2012/13	Change in rank 2011/12- 2012/13
Aberdeenshire					3.76	25				
Argyll & Bute					18.65	1				
Dumfries & Galloway					5.50	21				
Eilean Siar					6.75	18				
Highland					2.65	26				
Orkney Islands										
Scottish Borders					0.56	29				
Shetland Islands					2.25	27				